

## Cerere inlocuire elemente de autentificare/ Request for authentication item replacing - Persoane fizice/Individuals -

|  |   |   |  |
|--|---|---|--|
| <b>CLIENT - Utilizator/ CUSTOMER - User</b>  |   | <b>Cod client/ Customer's Code</b>  |  |
|  |   | <small>(se va completa de catre Banca/ to be filled in by the Bank)</small>             |  |
| <b>Nume si Prenume Client</b><br><small>Customer's Name and Surname</small>  | <input style="width: 100%;" type="text"/>   |   |  |
| <b>Nume si Prenume Utilizator</b><br><small>User's Name and Surname</small>  | <input style="width: 100%;" type="text"/>   |   |  |
| <b>CNP Utilizator</b><br><small>User's personal identification code:</small>   | <input style="width: 100%;" type="text"/>   |   |  |
| <b>ELEMENTE DE AUTENTIFICARE/ AUTHENTICATION ITEM</b>  |   |   |  |
| <b>Se selecteaza elementele de autentificare inlocuite</b><br><small>Select the authentication elements replaced</small>   |   |   |  |
| <input type="checkbox"/>   | <b>Numar plic (cu Nume de utilizator si parola) nou alocat</b><br><small>Number of new envelope (with User name and Password) allocated</small> | <input style="width: 100%;" type="text"/>   |  |
| <small>(se va completa de catre Banca/ to be filled in by the Bank)</small>  |   |   |  |
| <input type="checkbox"/>   | <b>Cod SMS</b>  | <b>Numar de telefon nou alocat</b><br><small>New phone number allocated</small>         | <input style="width: 100%;" type="text"/> <small>si/and</small> <input style="width: 100%;" type="text"/>        |
|  |   | <b>Numar de telefon inlocuit</b><br><small>Phone number replaced</small>                | <input style="width: 100%;" type="text"/> <small>si/and</small> <input style="width: 100%;" type="text"/>        |
| <input type="checkbox"/>   | <b>Cod Digipass</b>   | <b>Serie Digipass nou alocat</b><br><small>Series of the new Digipass allocated</small> | <input style="width: 100%;" type="text"/>  |
| <small>(se va completa de catre Banca/ to be filled in by the Bank)</small>  |   |   |  |
|  |   | <b>Serie Digipass inlocuit</b><br><small>Series of the replaced Digipass</small>        | <input style="width: 100%;" type="text"/>  |
| <input type="checkbox"/>   | <b>Pierdut / furat</b><br><small>(lost / stolen)</small>  | <input type="checkbox"/>  | <b>Predat sucursalei deteriorat/ nefunctional</b><br><small>(damaged / broken handed over to the Branch)</small> |
|  |   | <input type="checkbox"/>  | <b>Predat sucursalei functional</b><br><small>(functional and handed over to the Branch)</small>                 |
| <p><b>In cazul nereturnarii dispozitivelor Digipass sau dispozitivelor Digipass returnate in stare nefunctionala, Banca va retine contravaloarea acestora din contul de garantie special constituit sau dupa caz, din alte surse ale clientului. In cazul garantiei constituite, Banca va debloca contul de garantie si va permite retragerea sumei, doar in cazul predarii dispozitivului Digipass in stare functionala.</b></p> <p><small>In case of Digipass Devices not returned or returned in inoperable condition, the Bank will retain their value from the special guarantee account or if necessary, other sources of the client. In case of existing guarantee, the Bank will release the guarantee account and allow withdrawal of the amount, only for Digipass devices handed over in working condition.</small></p> |   |   |  |
| <b>Semnatura Client</b><br><small>Customer's Signature</small>   |   | <input style="width: 100%;" type="text"/>   |  |
| <b>Declar ca am primit plicul/ plicurile sigilat/e si semnat/e continand elementele de autentificare alocate acestui utilizator</b><br><small>I declare I have received the sealed and signed envelope/s containing the security items assigned to this user</small>   |   |   |  |
| <b>Semnatura Client</b><br><small>Customer's Signature</small>   |   | <input style="width: 100%;" type="text"/>   |  |
| <b>Se va completa de catre Banca/ To be filled in by the Bank</b>  |   |   |  |
| <b>Nume si prenume ofiter</b><br><small>Officer's Name and Surname</small>   | <input style="width: 100%;" type="text"/>   | <b>Semnatura ofiter</b><br><small>Officer's Signature</small>                           | <input style="width: 100%;" type="text"/>  |
| <b>Nume si prenume supervisor</b><br><small>Supervisor's Name and Surname</small>  | <input style="width: 100%;" type="text"/>   | <b>Semnatura supervisor</b><br><small>Supervisor's Signature</small>                    | <input style="width: 100%;" type="text"/>  |

**Drepturile atribuite prin inlocuirea elementelor de autentificare sunt identice cu cele rezultate din solicitarea de adaugare a utilizatorului. Pentru orice modificare a profilului utilizatorului este necesara completarea unei anexe "Profil utilizator" cu bifarea optiunii "Modificare".** Rights assigned by replacing of authentication items are similar with those as following the request of adding a user. For any amendment of an User's Profile it must to complete Annex "User's Profile" marking the option "Amend existing user's profile"